

STUDENT SATISFACTION SURVEY (SSS)

2020-21



Anekant Education Society's
JAYSINGPUR COLLEGE, JAYSINGPUR
Internal Quality Assurance Cell (IQAC)



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Jaysingpur College, Jaysingpur

Affiliated to Shivaji University, Kolhapur || Reaccredited by NAAC with 'A' Grade CGPA-3.24
DST-FIST [Level I] Sponsored College || Jain Minority College

STUDENT SATISFACTION SURVEY REPORT (SSS) 2020-21

Students are most important stake holders in the educational institute. The quality and standard of education depends on the satisfaction of the students. It is noteworthy to say that the academic institute must measure the student's satisfaction level by conducting student satisfaction survey (SSS) every year. It is necessary and important step to know the strength and weakness of the academic institution, further used in effective management of the institute. Society always demands the reforms in educational system suiting to be societal needs which is varying time to time. Therefore, educational institutes should ensure the satisfactory level of students timely. The Internal Quality Assurance Cell (IQAC), Jaysingpur College, Jaysingpur has been conducted online Student Satisfaction Survey (SSS) for the academic year 2020-21 as per UGC guidelines.

A student satisfaction survey of student was conducted during academic year 2020-21. All students enrolled in academic year 2020-21 were informed via. E-mails, Whats app groups and various online modes to participate in online student satisfaction survey. The participation of students was voluntary, and the personal data of students/participants were kept confidential. The questions were constructed based on college infrastructure, involvement of student support services, effectiveness of communication between students and teachers, adequacy, accessibility and quality of teaching-learning resources, faculty performance, student counseling and overall student's satisfaction level.

A total of 1445 students from the various disciplines like Arts, Science, Commerce, Computer science, and Vocational courses were involved in the preset survey. In conclusion, the overall Student Satisfaction Survey (SSS) showed that 58% percent of respondents reported being excellent, 35% were given very good and 4% of students were given a good rating to Jaysingpur College, Jaysingpur. About 2% have been given a fair remark and around 1% of students gave a poor remark. From the survey, more than 93% of the student participants responded (excellent and very good) that they were satisfied with academics and facilities provided by the institute.



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❖ Methodology:

The following methodology adopted for the student satisfaction survey-

- The questionnaire for Student Satisfaction Survey was set based on the Curriculum design & Teaching, Infrastructure Facilities available in institute.
- As per the guidelines given by IQAC the student satisfaction survey was conducted in the month of April 2021 for the academic year 2020-21. in the year 2020-21 was collected in the month of April 2021.
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- The Student Satisfaction Survey (SSS) for the academic year 2020-21 was conducted as per UGC guidelines and expert advices.
- A reliable questionnaire was developed and put in the questionnaire form (Prepared in Google forms) to obtain the student satisfactory level
- The form was made available on the college website (<https://www.jaysingpurcollege.edu.in/feedback/iqac-feedback/student-satisfaction-survey/>)
- The above link was sent on various online platforms to ensure more involvement of students in the survey.
- The responses from the students were collected via on-line mode.
- The members of faculty who were in-charge of collecting the responses were encouraged the students.
- All the responses were collected in excel sheet and graphical representations were drawn.
- A detailed report was prepared and key recommendations were suggested.
- The responses with respect to Poor, Good, Very good and Excellent together considered as satisfactory and fair and to be improved was considered as unsatisfactory with respect to a particular parameter.

❖ Students involved in Survey:

We have collected data from 1445 (53.5%) students out of the total 2700 from all the disciplines, including the students of all departments.

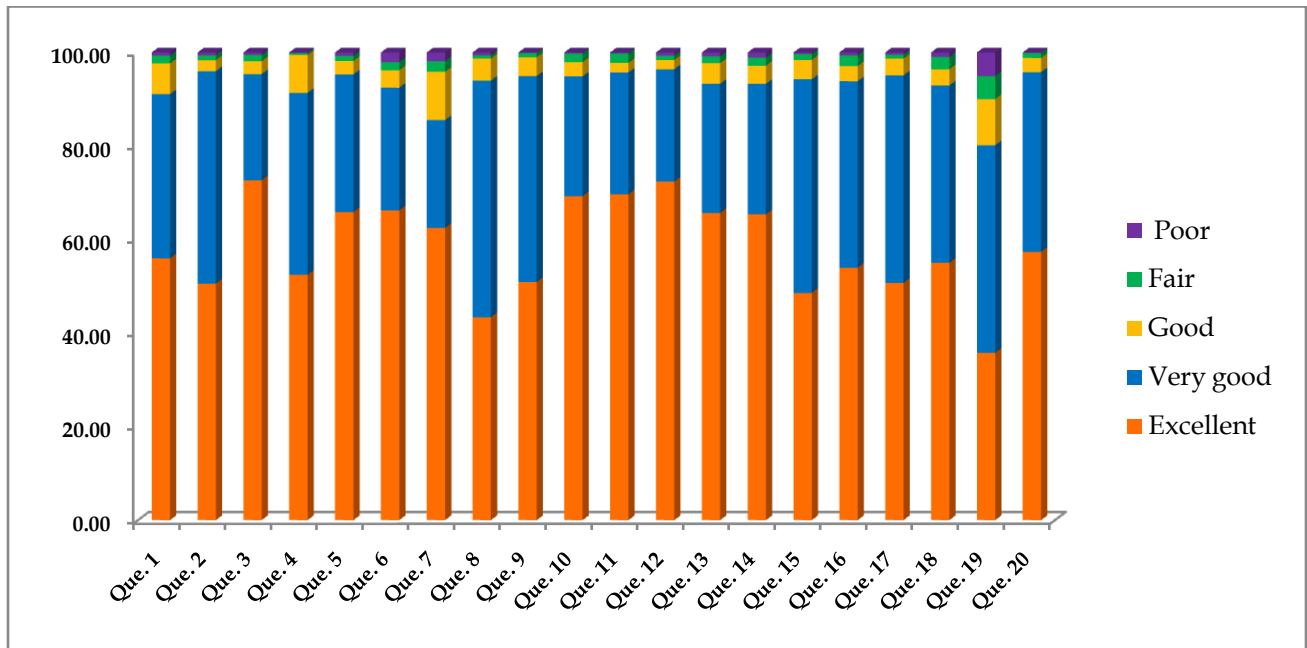
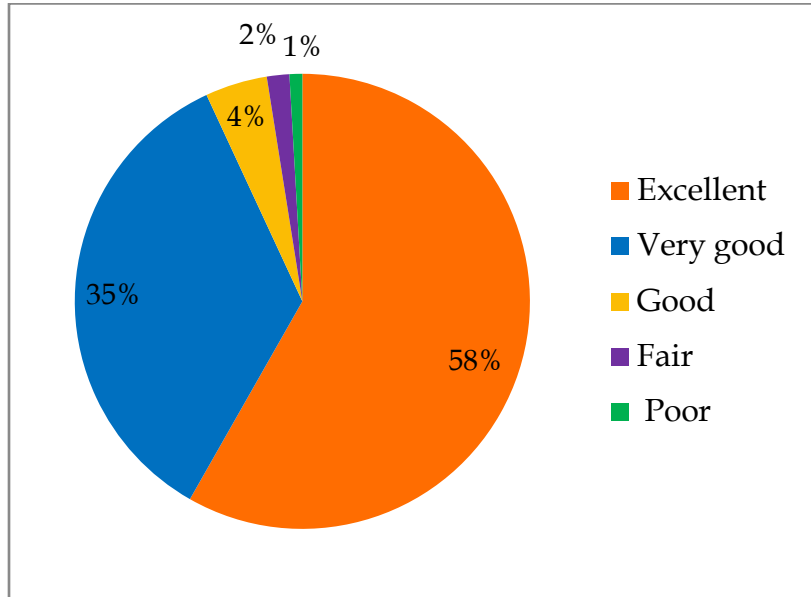


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Overall Satisfaction:



The above graphical presentation clearly depicts that the student satisfactory level is good with respect to student support services. There are 20 questions were asked to the students and found about 93% students were satisfied with the quality education in the institution. The question-wise details of Students satisfaction is discussed below:



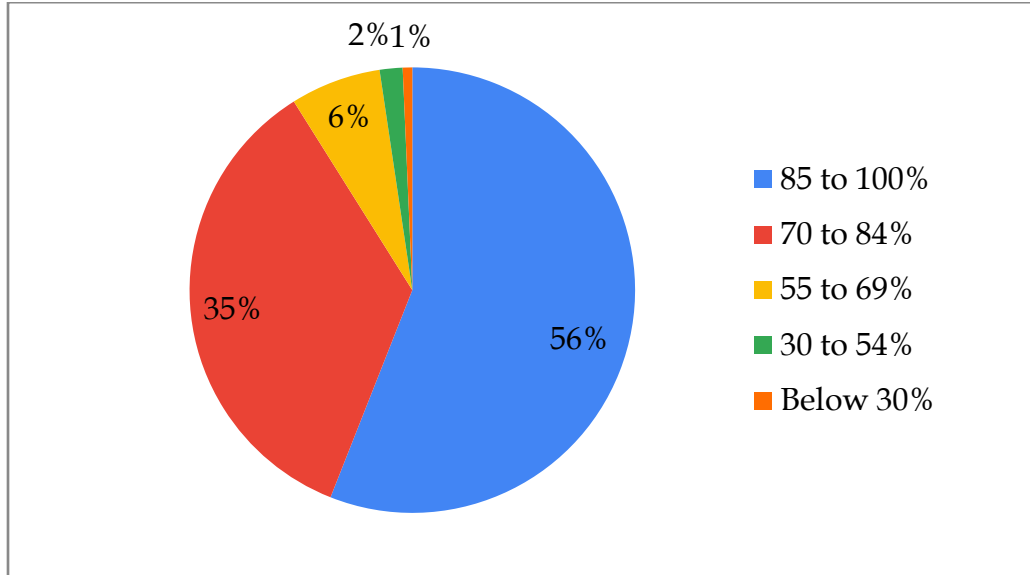
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1) How much of the syllabus was covered in the class? (वर्गात किती अभ्यासक्रम पूर्ण केला आहे?)

Scale	Particulars	Responses
4	85 to 100%	809
3	70 to 84%	507
2	55 to 69%	95
1	30 to 54%	24
0	Below 30%	10
Total		1445



- According to the survey, more than 85% syllabus was completed by the faculty in time and overall around 91% students are found to be satisfied with respect to the timely completion of portion.



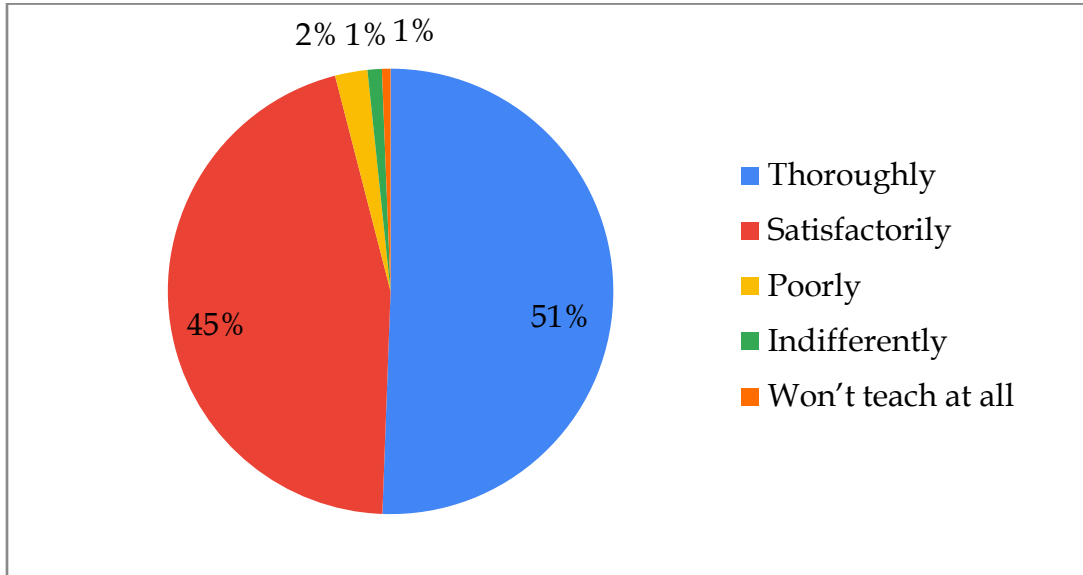
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2) How well did the teachers prepare for the classes? (वर्गात शिकविण्यासाठी शिक्षकांची तयारी कशी असते?)

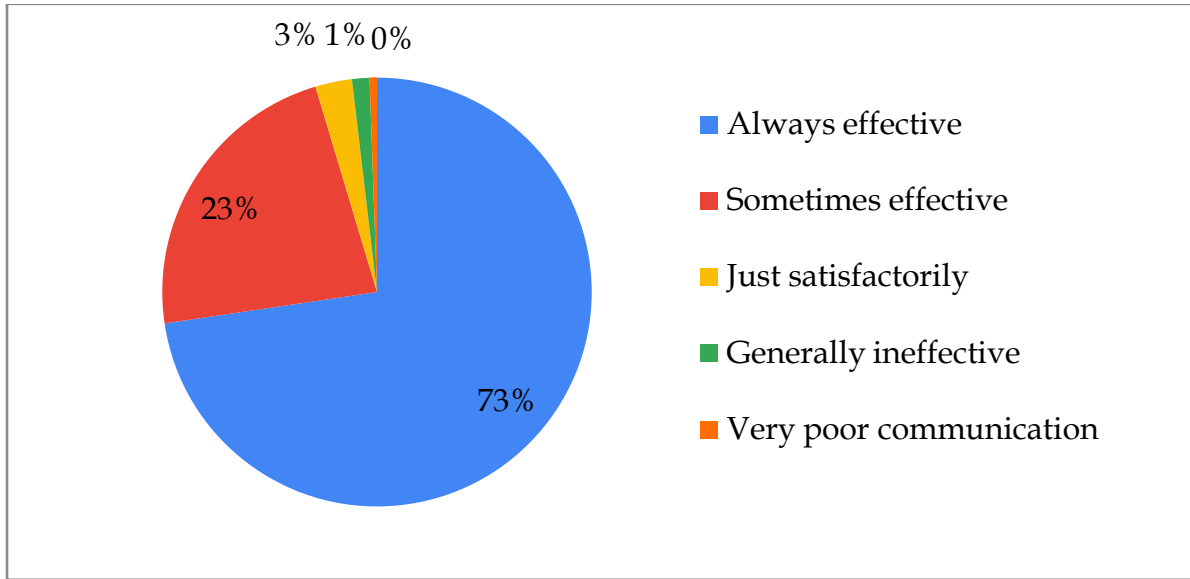
Scale	Particulars	Responses
4	Thoroughly	731
3	Satisfactorily	656
2	Poorly	34
1	Indifferently	15
0	Won't teach at all	9
Total		1445



- The 51% students thoroughly and 45% students satisfactorily thought that the teachers are well prepared for his topic for the class.
- Whereas 4% students are not satisfied with the preparation of the teachers.

3) How well were the teachers able to communicate? (शिक्षक संवाद सदतात का?)

Scale	Particulars	Responses
4	Always effective	1050
3	Sometimes effective	328
2	Just satisfactorily	40
1	Generally ineffective	19
0	Very poor communication	8
Total		1445



- 73% students satisfactorily thought that the teachers are always effective to make good and healthy communication with students.
- About 4% students are not satisfied and said the communication of teachers with students was generally not much effective.



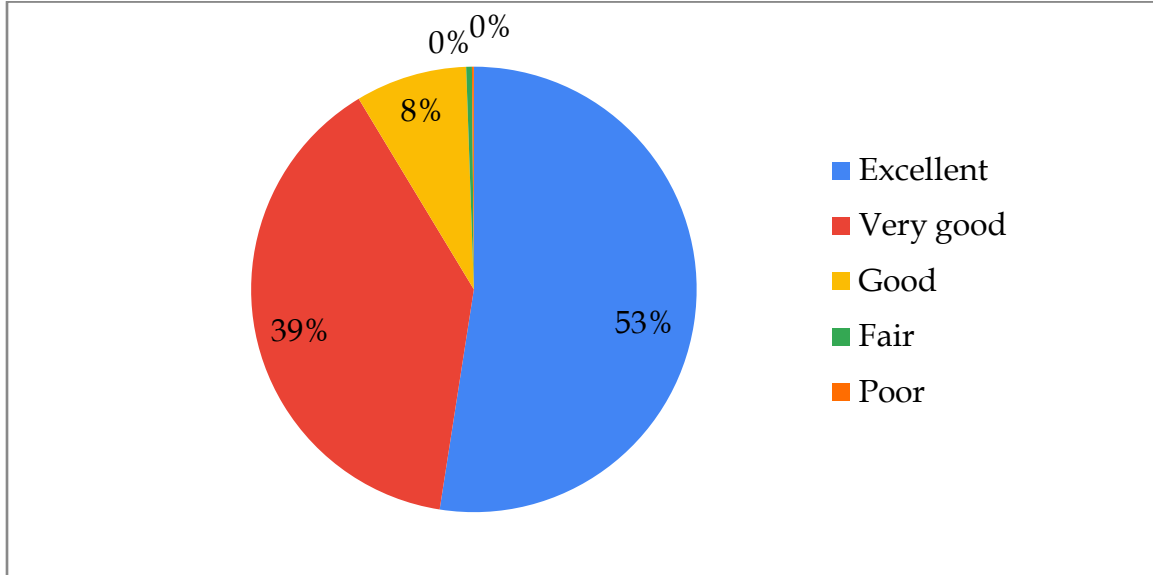
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4) The teacher's approach to teaching can best be described as (शिक्षकांचा शिकविण्याचा दृष्टीकोन कसा आहे?)

Scale	Particulars	Responses
4	Excellent	758
3	Very good	562
2	Good	117
1	Fair	6
0	Poor	2
Total		1445



- 53% and 39% of the students are very much satisfied with the teaching quality of the faculty.
- Less than 1% students thought that the quality of teaching is fair or poor.



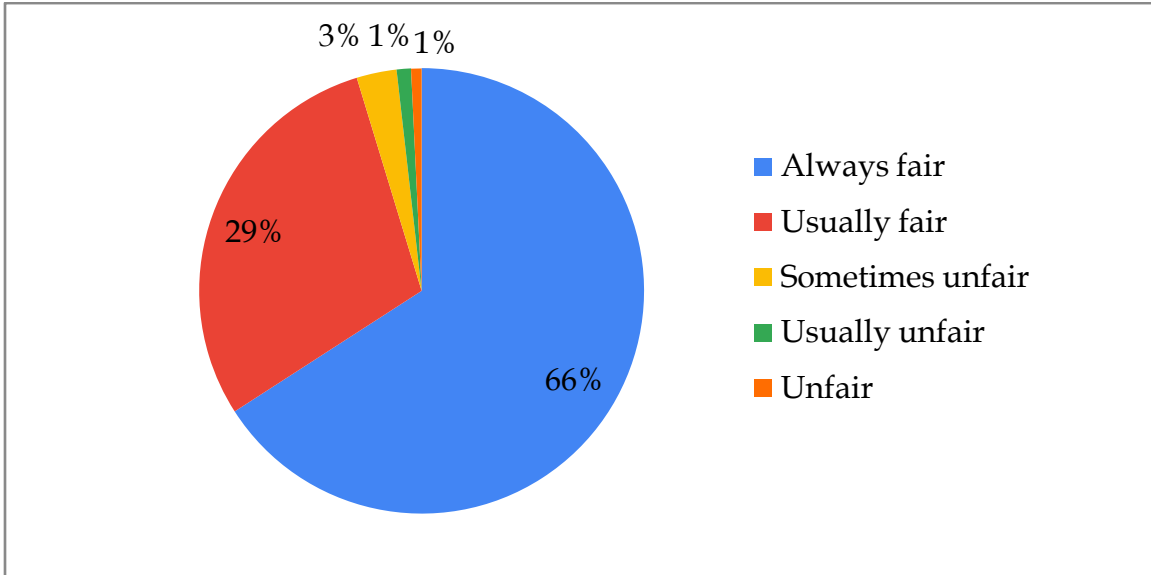
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5) Fairness of the internal evaluation process by the teachers. (अंतर्गत मूल्यमापनाबाबत आपले शिक्षक कसे आहेत?)

Scale	Particulars	Responses
4	Always fair	952
3	Usually fair	425
2	Sometimes unfair	42
1	Usually unfair	15
0	Unfair	11
Total		1445



- About 63% of students were agreed that the internal evaluation process is fair and 29% students said the process was usually fair.
- The around 5% of students thought the internal evaluation process was usually unfair and unfair.



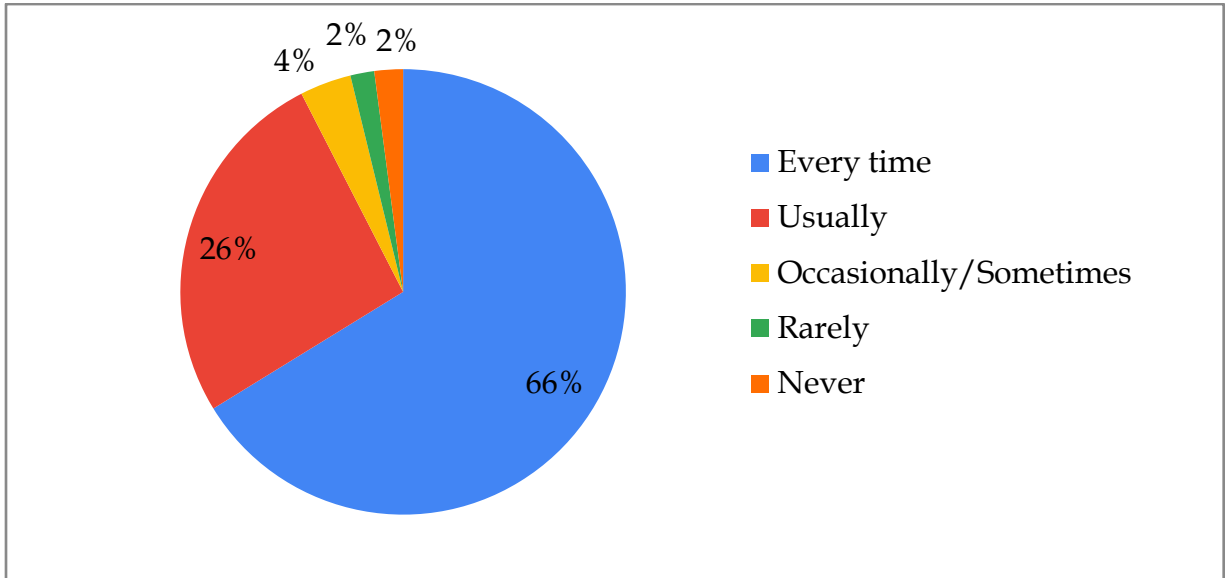
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6) Was your performance in assignments discussed with you? (असाइनमेंटमधील तुमच्या कामगिरीबद्दल तुमच्याशी चर्चा झाली का?)

Scale	Particulars	Responses
4	Every time	957
3	Usually	379
2	Occasionally/Sometimes	54
1	Rarely	25
0	Never	30
Total		1445



- 66% and 26% of the students very much expressed their satisfaction upon the discussion of teachers on the assignments of students.
- The 8% students thought that the teachers were rarely or never discuss about the assignments.



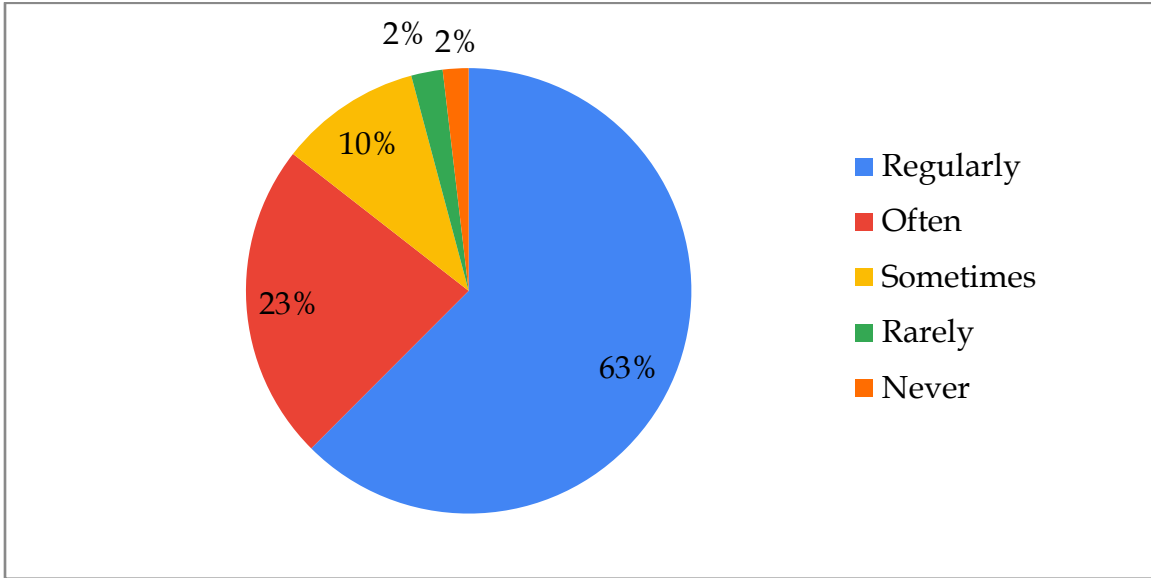
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7) The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. (कॉलेज विद्यार्थ्यांसाठी इंटर्नशिप, विद्यार्थी विनिमय, फील्ड विहिजिटच्या संधींना चालना देण्यासाठी सक्रिय सहभाग घेते)

Scale	Particulars	Responses
4	Regularly	903
3	Often	333
2	Sometimes	149
1	Rarely	33
0	Never	27
Total		1445



- The 63% of students were well satisfied with the institutional involvement in the placement and student promotional activities such as internship, student exchange, field visit.
- 23% and 10% students recorded their views as institute often and sometime involve in student related activities.



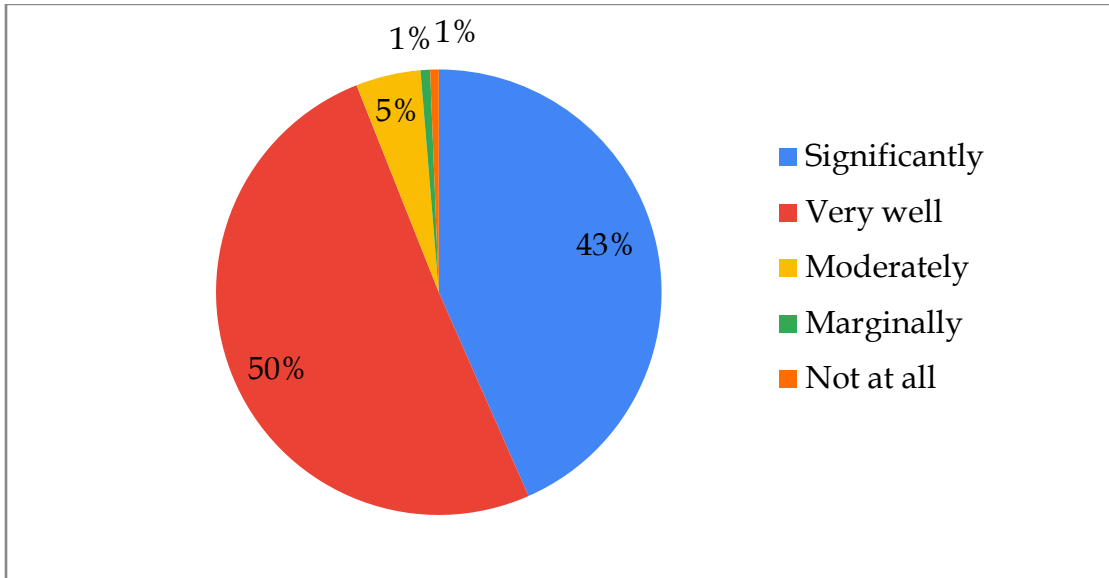
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8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. (आपल्या संस्थेत शिकवण्याची आणि मार्गदर्शन देण्याची प्रक्रिया आपल्याला संज्ञानात्मक, सामाजिक आणि भावनात्मक वाढीस मदत करते)

Scale	Particulars	Responses
4	Significantly	627
3	Very well	731
2	Moderately	68
1	Marginally	10
0	Not at all	9
Total		1445



- The 93% students are satisfied with the teaching and mentoring process in the institution which will improve the cognitive, social and emotional growth of students.
- The 1-2% students thought that the teaching and mentoring process is below average.



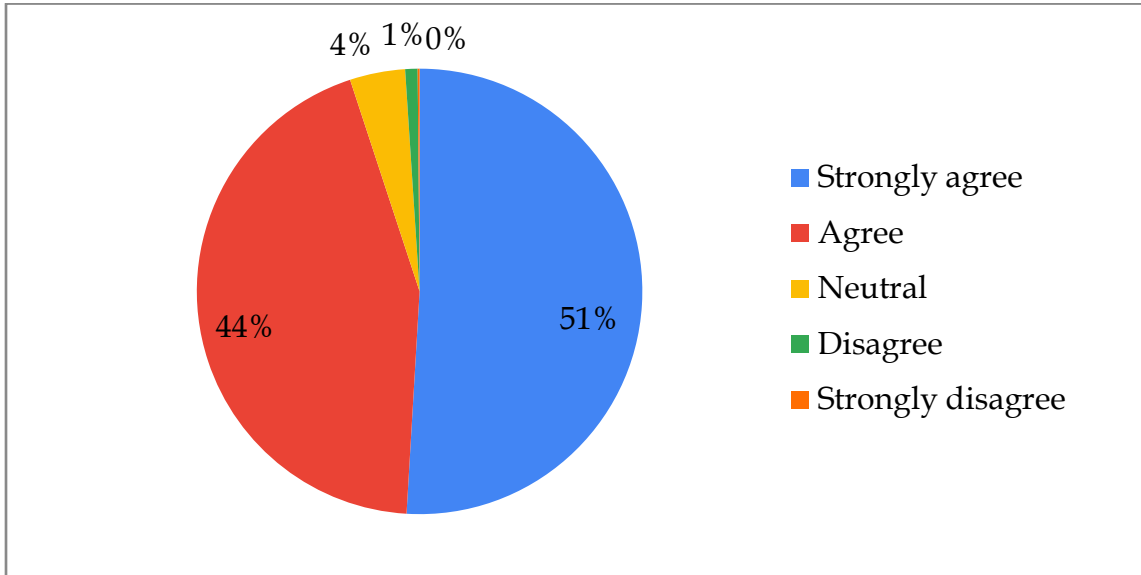
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9) The institution provides multiple opportunities to learn and grow. (संस्था शिकण्याची आणि वाढण्याची अनेक संधी उपलब्ध करून देते)

Scale	Particulars	Responses
4	Strongly agree	736
3	Agree	636
2	Neutral	58
1	Disagree	13
0	Strongly disagree	2
Total		1445



- The 95% students are satisfied with the multiple opportunities provided in the institution.
- Whereas, 1% and less than 1% students were advised to increase efforts in creation of multiple opportunities for students.



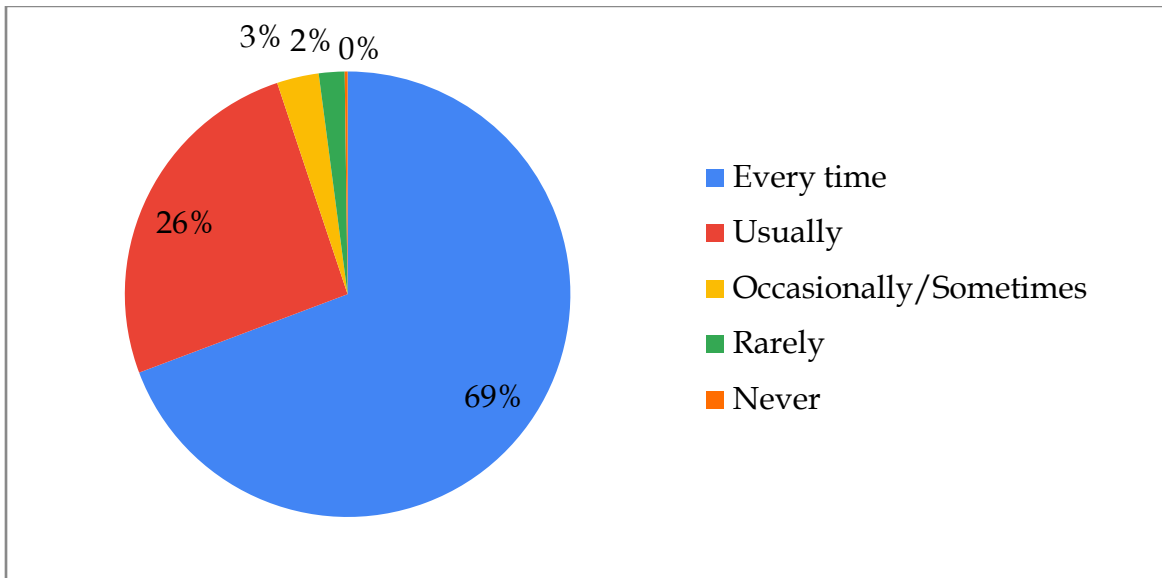
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10) Teachers inform you about your expected competencies, course outcomes and programme outcomes. (शिक्षक आपल्याला अपेक्षित असलेली क्षमता, अभ्यासक्रम निकाल आणि प्रोग्राम आउटपुट याबद्दल माहिती देतात)

Scale	Particulars	Responses
4	Every time	1001
3	Usually	370
2	Occasionally/Sometimes	44
1	Rarely	27
0	Never	3
Total		1445



- The 95% students are satisfied with the teacher's efforts in making students informed about the expected competencies, course outcomes and programme outcomes.
- The less than 1% students are thought that teachers take more efforts about the understanding of expected competencies, course outcomes and programme outcomes



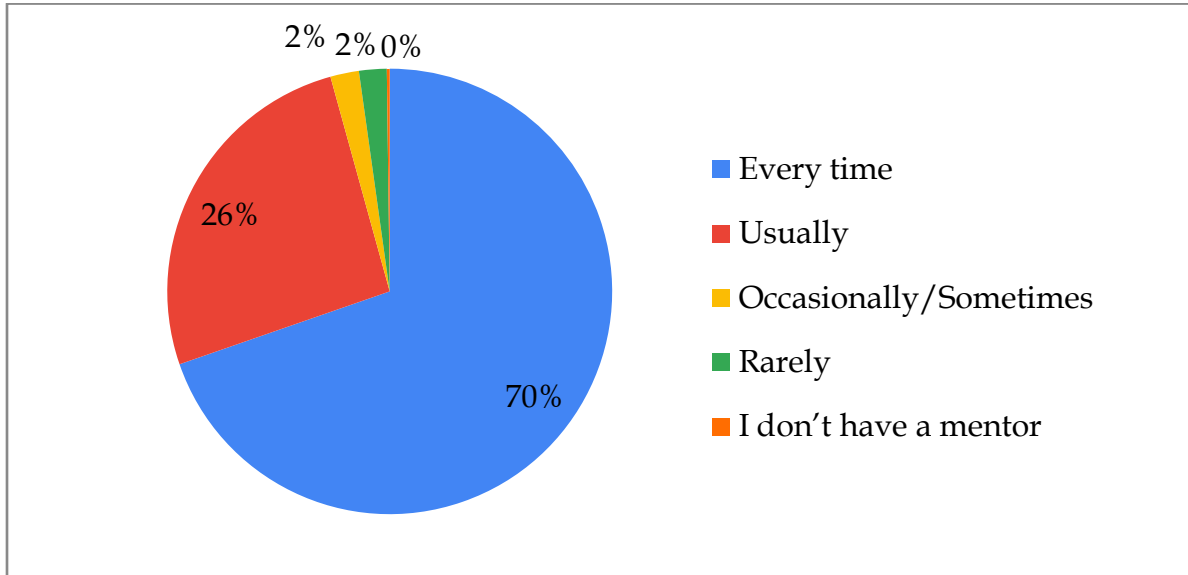
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11) Your mentor does a necessary follow-up with an assigned task to you. (आपले गुरु आपल्याला नेमलेल्या कार्यासह आवश्यक पाठपुरावा करतात)

Scale	Particulars	Responses
4	Every time	1007
3	Usually	376
2	Occasionally/Sometimes	30
1	Rarely	29
0	I don't have a mentor	3
Total		1445



- 70% students thought that the mentors take the proper follow up of their mentee in regard with the student assignments.
- 26% students said usually, and less than 5% students were unsatisfied with the follow up of their mentors.



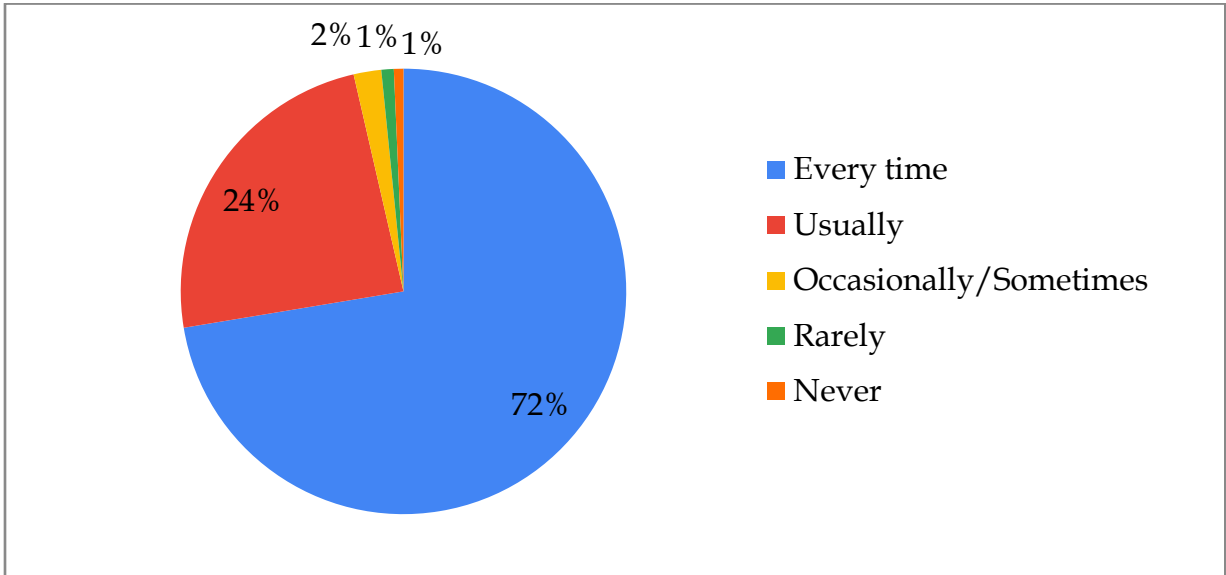
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12) The teachers illustrate the concepts through examples and applications. (शिक्षक उदाहरणे आणि अनुप्रयोगांद्वारे संकल्पना स्पष्ट करतात)

Scale	Particulars	Responses
4	Every time	1046
3	Usually	347
2	Occasionally/Sometimes	29
1	Rarely	13
0	Never	10
Total		1445



- The 72% and 45% students satisfactorily thought that the teachers illustrate the concepts through examples and applications and which will improve the students understanding about the subject.
- The less than 5% students were not unsatisfied with the use of examples and applications by teachers.



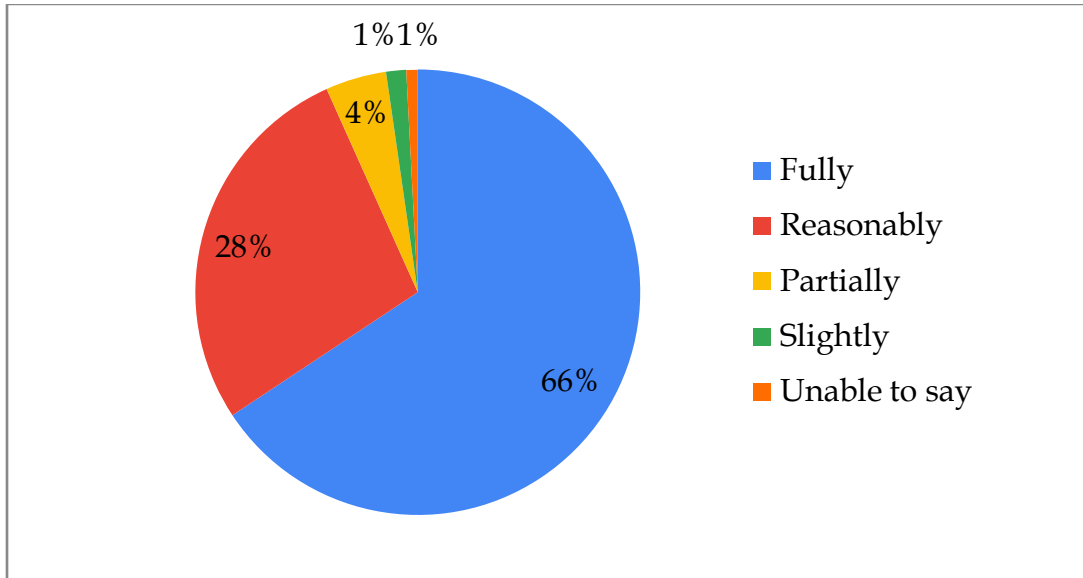
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13) The teachers identify your strengths and encourage you with providing right level of challenges. (शिक्षक आपली सामर्थ्य ओळखतात आणि योग्य पातळीवरील आव्हाने प्रदान करण्यास प्रोत्साहित करतात)

Scale	Particulars	Responses
4	Fully	949
3	Reasonably	399
2	Partially	64
1	Slightly	21
0	Unable to say	12
Total		1445



- About 94% students are satisfied with the performance of the teachers in regards with the understanding of strengths among the students and further encourage them to tackle with various challenges.



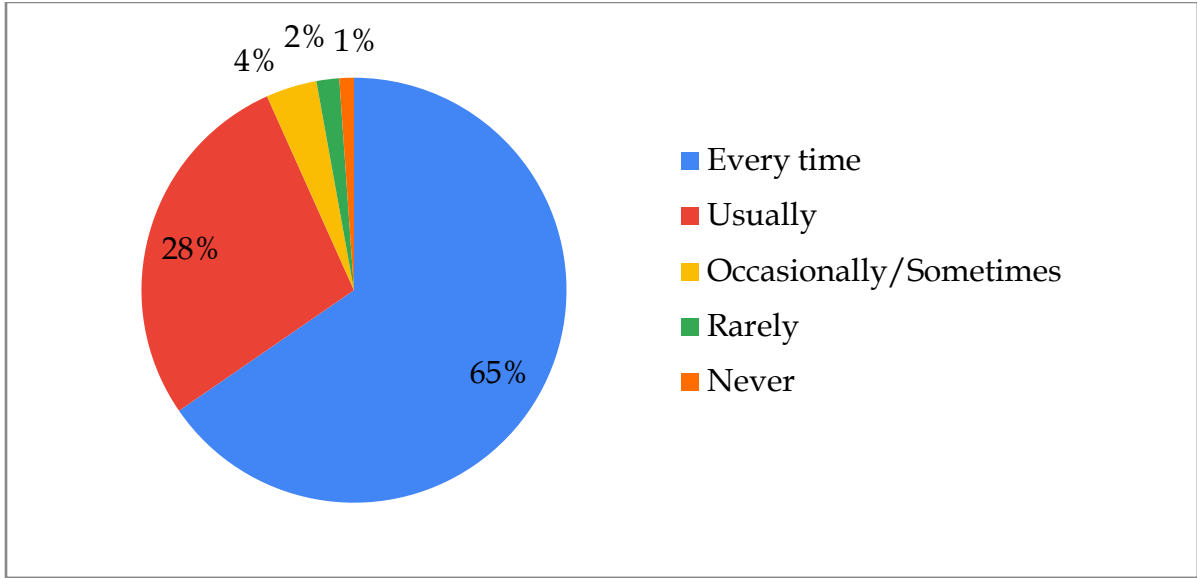
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14) Teachers are able to identify your weaknesses and help you to overcome them.
(शिक्षक आपल्यातील कमकुवतपणा ओळखण्यात आणि त्या दूर करण्यात आपली मदत करण्यास सक्षम आहेत)

Scale	Particulars	Responses
4	Every time	945
3	Usually	403
2	Occasionally/Sometimes	56
1	Rarely	25
0	Never	16
Total		1445



- 93% students are satisfied with the performance of the teachers in regards with the understanding of weakness among the students and also help them to overcome their weaknesses.



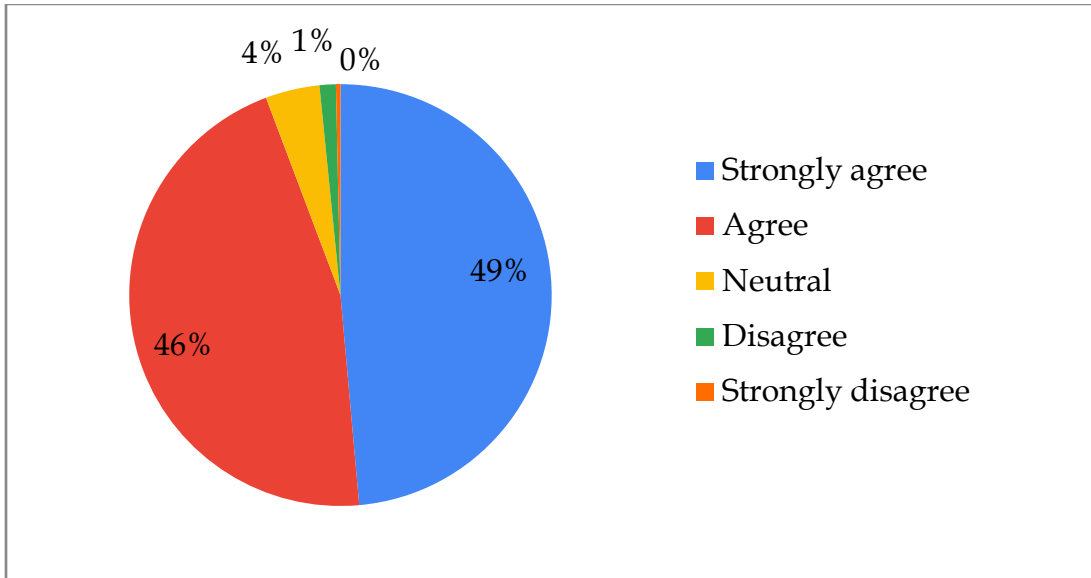
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15) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. (संस्था शिकवण्याच्या प्रक्रियेतील देखरेख, आढावा आणि सतत गुणवत्ता सुधारण्यात विद्यार्थ्यांना गुंतविण्याचा प्रयत्न करते)

Scale	Particulars	Responses
4	Strongly agree	702
3	Agree	660
2	Neutral	60
1	Disagree	18
0	Strongly disagree	5
Total		1445



- About 95% of students were well satisfied with the institutional efforts in engaging students in the monitoring, review and continuous quality improvement of the teaching learning process.



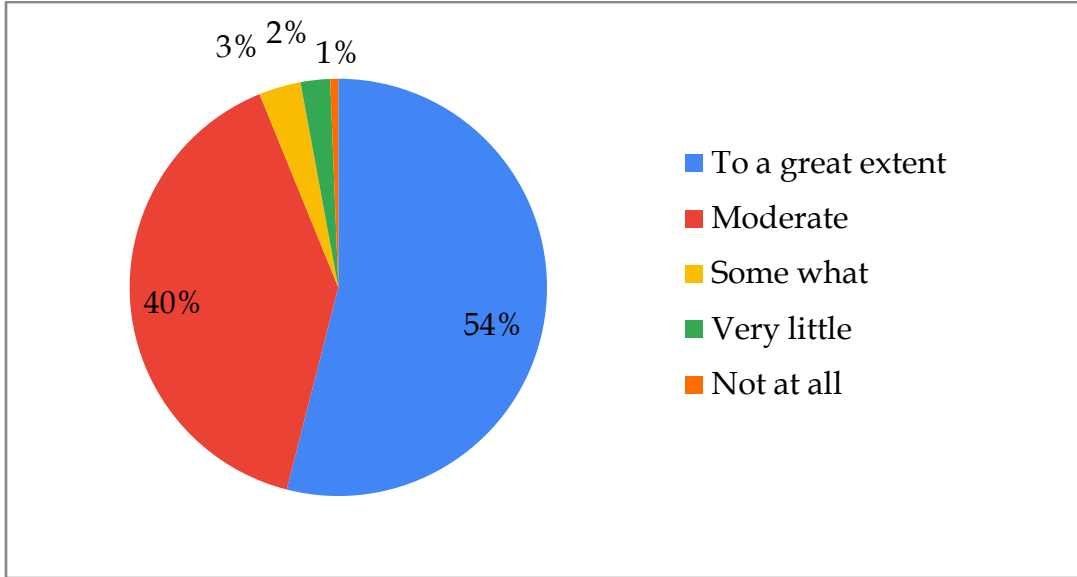
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16) The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. (शिक्षण / अनुभव वाढविण्याकरिता संस्था / शिक्षक विद्यार्थी केंद्रित पद्धतीचा उपयोग करतात जसे की अनुभवात्मक शिक्षण, सहभागी शिक्षण आणि समस्या सोडवण्याच्या पद्धती)

Scale	Particulars	Responses
4	To a great extent	780
3	Moderate	576
2	Some what	47
1	Very little	33
0	Not at all	9
Total		1445



- The 94% of students are satisfied with involvement of institute/ teachers in adoption of various student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



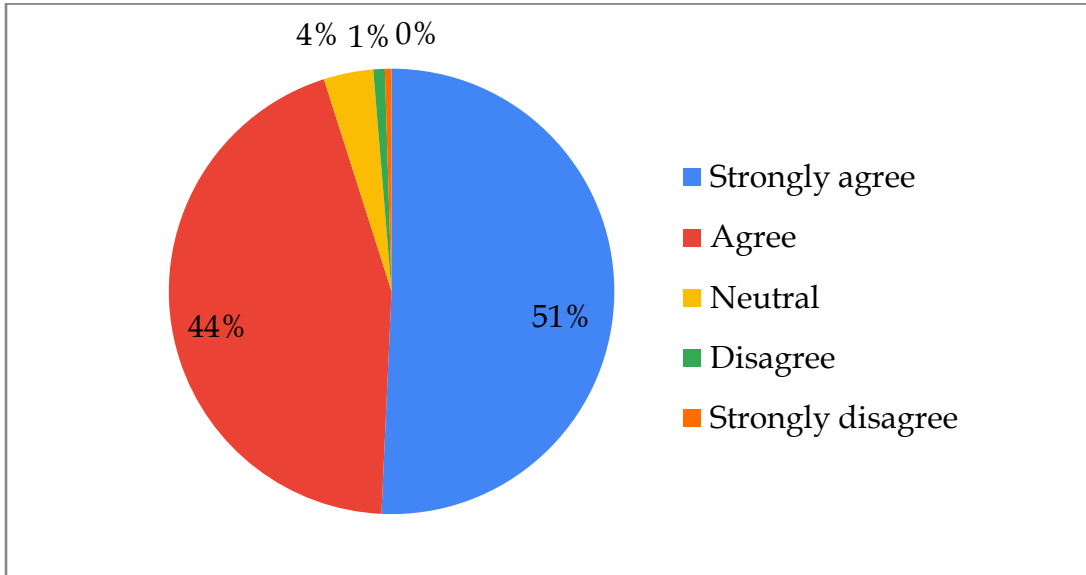
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17) Teachers encourage you to participate in extracurricular activities. (शिक्षक आपणास अतिरिक्त क्रियाकलापांमध्ये भाग घेण्यासाठी प्रोत्साहित करतात)

Scale	Particulars	Responses
4	Strongly agree	733
3	Agree	641
2	Neutral	52
1	Disagree	12
0	Strongly disagree	7
Total		1445



- The 95% of students thought that the teachers encourage the students to participate in extracurricular activities organized by the college and parent university.



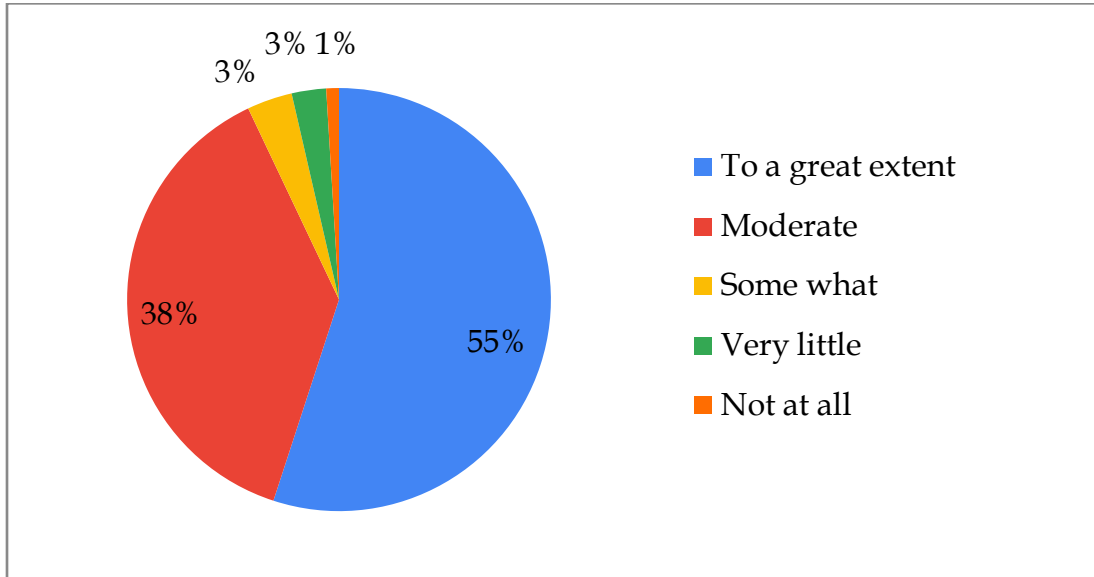
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18) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employ ability skills to make you ready for the world of work. (संस्था / शिक्षकांनी आपणास कामाच्या जगासाठी सज्ज होण्यासाठी सॉफ्ट कौशल्ये, जीवन कौशल्ये आणि नोकरीची कौशल्ये वापरण्यासाठी प्रयत्न केले जातात)

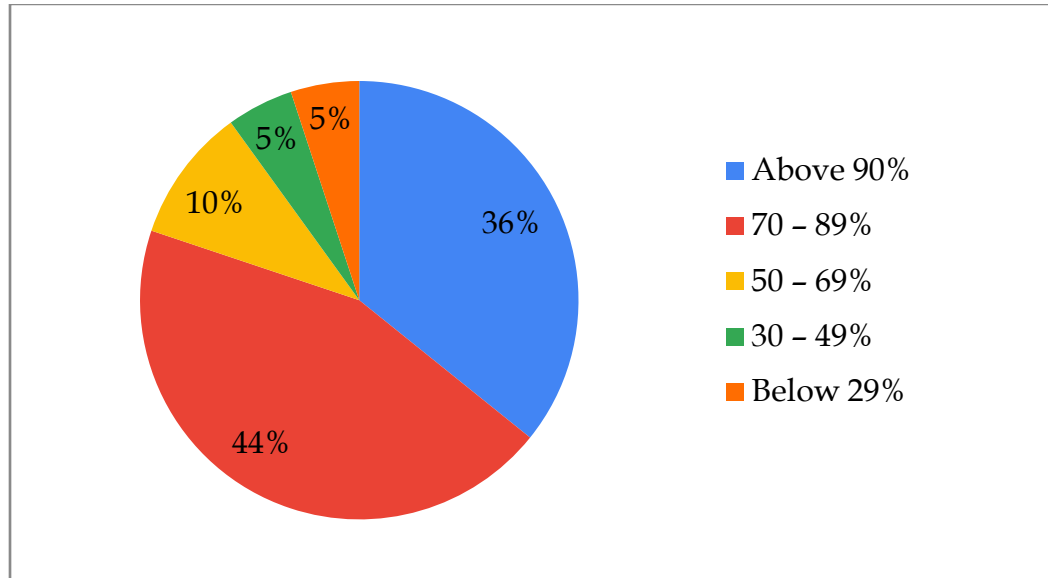
Scale	Particulars	Responses
4	To a great extent	795
3	Moderate	548
2	Some what	50
1	Very little	38
0	Not at all	14
Total		1445



- The 93% of students were well satisfied with the institutional and teacher's efforts to inculcate soft skills, life skills and employ ability skills to make students ready for the world of work.

19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. (किती टक्के शिक्षक LCD प्रोजेक्टर, ICT साधने, इंटरनेट, मल्टिमिडीया, विडिओ यांचा वापर करतात)

Scale	Particulars	Responses
4	Above 90%	517
3	70 - 89%	641
2	50 - 69%	143
1	30 - 49%	71
0	Below 29%	73
Total		1445



- The 80% students stated that, more than 70% teachers use ICT tools in their teaching.
- However, the 10% students suggest that teachers have to use ICT tools such as LCD projector, Multimedia, etc. frequently.



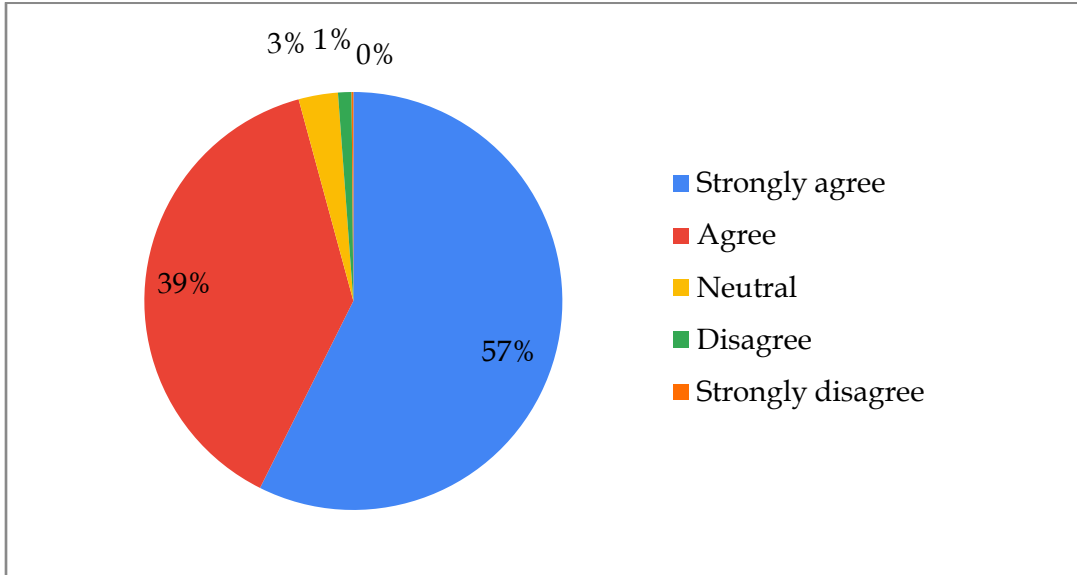
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20) The overall quality of teaching-learning process in your institute is very good.
(आपल्या कॉलेजमधील अध्यापन-शिक्षण प्रक्रियेची एकूण गुणवत्ता खूप चांगली आहे)

Scale	Particulars	Responses
4	Strongly agree	829
3	Agree	555
2	Neutral	44
1	Disagree	15
0	Strongly disagree	2
Total		1445



- The 96% of students were agreed and fully satisfied with the innovative technique/methods adopted for effective teaching-learning process in the institute.



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21. Suggestions to improve the overall Teaching–Learning experience of institution:

1. Arrange more guest lectures
2. More practice based learning
3. Extra information about carrier
4. Engage students in extra activities
5. To increase number of ICT enabled classrooms
6. Use LCD project, Multimedia
7. Arrange guest lecturers for students on career guidance.
8. research based projects must be provided
9. Provide WiFi facility in college campus
10. Provide good quality laboratory instruments.
11. Make college road and college campus clean
12. Guidance for career should be given.
13. CCTV in all campus with CCTV surveillance
14. Arrange Extracurricular activities
15. Arrange parent meet once in year
16. Dress code for students

COORDINATOR
Internal Quality Assurance Cell (IQAC)
Jaysingpur College, Jaysingpur (MS)



PRINCIPAL
Jaysingpur College, Jaysingpur